



Code of Conduct

Our aim is to provide a relationship of honesty and respect between everyone who comes to Whitsers. We believe that children learn through adult's positive behaviour and the way we all speak and act towards each other.

To achieve this, we have expectations of the children, staff, committee members, parents/carers and visitor's behaviour and conduct towards one another.

1. We encourage the children to be kind and considerate, courteous, respectful, honest, reliable and co-operative. Further information is referred to in the Behaviour Management Policy.
2. The staff will deliver the best care to each child within the setting, be considerate, courteous and co-operative, and respect the views and wishes of all parents and Pre-school policies.
3. The committee members will be considerate, courteous and co-operative and respect the views and wishes of all staff, parents, visitors and Pre-school policies.
4. We ask the parents / carers / visitors to be courteous, co-operative, and respectful and to recognise the staff's / committee members' duty to implement the Pre-schools policies and procedures.

Parents / carers / visitors are asked to communicate views, opinions and concerns in a respectful manner.

It is essential that any issues be dealt with at an appropriate time and place, with the relevant staff member / committee member.

Whitsers will not tolerate any aggressive, abusive or threatening behaviour and defamatory or derogatory comments, whether verbal or written regarding Whitsers children, their siblings, parents / carers, visitors, staff or committee members.

Any such actions will result in an investigation by the management committee of Whitsers. If an investigation concludes that there have been violations of this policy, then the committee will take appropriate action, which could include barring the responsible individual from Whitsers premises.

We appreciate your co-operation in upholding this policy at all times. We would expect that parents /carers would make all persons responsible for collecting children aware of this policy.

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